

GRI index Planet First! report 2014

* This symbol means partially satisfied.

Indicator	Report paragraphs	Comments
Vision and strategy		
1.1 Statement from the most senior decision-maker of the organisation	See 'Foreword' in annual reports and in Planet First! report.	
1.2 Description of key impacts, risks, and opportunities.	Planet First! report: Foreword, Integrating Planet First! in our organisation, Future outlook, Financial statements Novamedia Holding BV, Financial statements Holding Nationale Goede Doelen Loterijen NV and popular annual accounts	
Report profile		
2.1 Name of the reporting organisation.		The Charity Lotteries, consisting of Holding Nationale Goede Doelen Loterijen N.V. – the Nationale Postcode Loterij, the BankGiro Loterij and the VriendenLoterij –, the Swedish Lottery (Svenska Postkod Föreningen), Novamedia Svenska PostkodLotteriet AB, Novamedia BV (excluding media entities) and People's Postcode Lottery operated by Postcode Lottery Ltd.
2.2 Primary brands, products and/or services.	See annual reports	
2.3 Operational structure.	See annual reports: 'How we work' / 'Corporate Responsibility'	
2.4 Location of the head office.		Van Eeghenstraat 70, Amsterdam, The Netherlands
2.5 Number of countries where the organisation operates.	See annual reports: 'How we work' / 'Corporate Responsibility'	
2.6 Ownership structure and legal form.	See annual reports: 'How we work' / 'Corporate Responsibility'	
2.7 Sales markets.	See annual reports	
2.8 Scale of the reporting organisation.	See annual accounts	



2.9	Significant changes during the reporting period.	Planet First! report: Foreword, For a Better World, Integrating Planet First! in our organisation, Future outlook
2.10	Awards received during the reporting period.	See 'Awards and recognitions' in Planet First! report
Report profile		
3.1	Reporting period.	2014
3.2	Date of most recent previous report.	March 25 2014
3.3	Reporting cycle.	Annual
3.4	Contact point for questions regarding the report or its contents.	info@novamedia.nl
Scope and boundaries of the report		
3.5	Process for defining report content.	<p>The four pillars of the Planet First! sustainability strategy (Openness, Planet, People and Fair and Real Cost Pricing) are based on the vision, mission and core values of the Charity Lotteries and the Planet First! document that were drawn up at the initiative of the Dutch Postcode Lottery and the Institute for Sustainable Innovation & Development (INSID) in 2009. In drawing up the policy, account was also taken of the issues that our principal stakeholders (beneficiaries, employees, participants, politicians and media) consider important.</p> <p>This has been achieved by carrying out a materiality analysis that has provided input for selecting the relevant nine themes: Transparency, Responsible gaming, Integrity and compliance, Carbon footprint, Energy dependency and local sourcing of renewable energy, Employee engagement, Training and development, Diversity, Fair and real cost pricing.</p>



3.6	Boundary of the report.	<p>In separate chapter of Annual accounts of Novamedia Holding BV, Holding Nationale Goede Doelen Loterijen NV, Annual accounts of Novamedia/Postcode Lotteries and the popular annual accounts of the Dutch Charity Lotteries</p> <p>The boundary of the report concerns: The Charity Lotteries in the Netherlands: Holding Nationale Goede Doelen Loterijen N.V. Nationale Postcode Loterij N.V. Vriendenloterij N.V. BankGiro Loterij N.V.</p> <p>The Charity Lottery in Sweden: Svenska PostkodFöreningen</p> <p>Novamedia entities: Novamedia Holding B.V. Novamedia B.V. Novamedia Services B.V. Novamedia Svenska Postkodlotteriet AB Postcode Lottery Ltd</p> <p>Acquisitions taking place during the reporting year will be included in the following year after the acquisition is completed. Disinvestments that take place in the reporting year will not be included in the report unless the disinvestment was completed on 31 December of the reporting year.</p> <p>The boundary of the report comprises only joint ventures and professional partnerships in which the Charity Lotteries have financial control. This report contains data from the ten entities for the year 2014 unless stated otherwise. The data for this report have been measured. Where no data were available, they were estimated.</p>
3.7	State any specific limitations on the scope or boundary of the report.	Not applicable
3.8	Basis for reporting on other entities.	Not applicable
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.	<p>Planet First! report: Text box: Report scope and boundary, Governance</p> <p>Where applicable we use the conversion factors of the Department for Environment Food & Rural Affairs of the United Kingdom (Defra):</p> <p>http://archive.defra.gov.uk/environment/business/reporting/pdf/101006-guidelines-ghg-conversion-factors.pdf</p>
3.10	Explanation on the effect of any reformulations of information provided in earlier reports.	<p>Planet First! report: Planet, Fair and Real Cost Pricing</p> <p>We excluded the CO₂ emissions of commuter travel and there has been a restatement of green energy. We increased the threshold for significant suppliers.</p>
3.11	Significant changes from previous reporting periods.	<p>Planet First! report: Planet, EN 16, EN 17, Fair and Real Cost Pricing</p> <p>See comment 3.10</p>



3.12 Table identifying the location of the standard disclosures in the report.	<p>The GRI table can be found on the following websites:</p> <p>www.bankgiroloterij.nl www.postcodeloterij.nl www.vriendenloterij.nl www.postcodelottery.co.uk www.postkodlotteriet.se www.novamedia.nl</p>
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Assurance

3.13 Policy and current practice with regard to seeking external assurance for the report.	Planet First! report: Report scope and boundary and Assurance report
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Management, obligations and engagement

4.1 The governance structure of the organisation, including committees under the highest governance body.	<p>http://www.novamedia.nl/web/Who-we-are/Organisation-Novamedia.htm</p> <p>http://www.postcodeloterij.nl/organisatie/over-de-postcode-loterij.html</p> <p>International Annual report: ‘Our structure’</p>	<p>Novamedia B.V. is the owner of the Postcode Lottery format. People’s Postcode Lottery and the Swedish Postcode Lottery are using this format. The Members of the Executive Board of Novamedia Holding B.V. are Boudewijn Poelmann, Ruud Esser and Sigrid van Aken. They are supported by a team of Company Directors and a team of Functional Directors. The Supervisory Board of Novamedia Holding B.V. supervises the board.</p> <p>Together with two other charity lotteries in the Netherlands, the FriendsLottery (<i>VriendenLoterij</i>) and the BankGiro Lottery (<i>BankGiro Loterij</i>), the Dutch Postcode Lottery is part of Holding Nationale Goede Doelen Loterijen N.V. The Supervisory Board of Holding Nationale Goede Doelen Loterijen N.V. supervises the Executive Board of Holding Nationale Goede Doelen Loterijen N.V.. The Members of the Board of Holding Nationale Goede Doelen Loterijen N.V. are Boudewijn Poelmann, Sigrid van Aken and Ruud Esser. A team of three managing directors is responsible for the day-to-day management of the three lotteries in the Netherlands and heads the Management Team.</p> <p>The Swedish Lottery (<i>Svenska Postkod Föreningen</i>) has its own Board. Novamedia organises the lottery on their behalf. A team of one Managing Director and two deputy managing directors is responsible for the daily management of the lottery and heads the Management Team.</p> <p>In Great Britain, the daily operations are the responsibility of the Country Director, a Managing Director and a deputy Managing Director and they also head the Management team.</p>
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4.2	Chair of the highest governance body.	http://www.novamedia.nl/web/Who-we-are/Meet-the-board.htm	
4.3	For organisations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.		Not applicable
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Planet First! report: Governance, Stakeholder engagement	
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives.		<p>Novamedia as the Executive Board of the Dutch Charity Lotteries receives fixed contractual remuneration that is indexed yearly. This contract has been approved by the Supervisory Board of Holding Nationale Goede Doelen Loterij N.V. for a period of 5 years. The Executive Board is evaluated annually by the board of directors.</p> <p>The remuneration of the Executive Board of Novamedia Holding B.V. is determined by the Supervisory Board of Novamedia Holding B.V. the performance of the Executive Board is evaluated annually by this Supervisory Board.</p> <p>The top managers within the organisations involved are the Managing Directors in each country, who are evaluated by the Executive Board and have a bonus scheme based on rise in turnover. The same applies to members of the Management Teams.</p> <p>As standard, the evaluation of all employees also involves Planet First! performance. The achievements on Planet First! are part of the criteria of the height of the bonus.</p>
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Annual Accounts: Report of the Board of Directors Holding Nationale Goede Doelen Loterijen NV and Novamedia Holding B.V.	
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organisation's strategy on economic, environmental, and social topics.		The process for determining the qualifications and expertise of the members of the highest governance bodies is carried out in parallel with the compensation of these members, please refer to 4.5 for more details on this process.



4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Planet First! report: Foreword, Integrating Planet First! in our organisation, Future outlook, Text box: Our core values, Our code of conduct See also Annual Accounts: Report of the Board of Directors and the chapter CSR	
4.9	Procedures of the highest governance body for overseeing the organisation's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	Planet First! report: Governance	There are periodical meetings between the Board and Management Directors to assess and discuss this performance. In economic terms, this concerns turnover, result, number of tickets and number of participants. In addition, progress towards CSR objectives is discussed and the results of social performance are periodically tested in the Great Place to Work® survey.
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Planet First! report: Governance Annual Accounts: Financial Summary.	There have been periodical discussions in the Board regarding performance achieved including progress towards CSR objectives for 2014. The Board has also been closely involved in the Planet First! report and reporting on the year concerned. The evaluation of the Board also involves CSR performance.
Obligations regarding external initiatives			
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organisation.	Annual Accounts	
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organisation subscribes or endorses.	Planet First! report: Openness, Planet, People, Fair and Real Cost Pricing	Amongst others: SPER, CDM, Workplace Pride, Great Place to Work, FSC, Nederlands Kansspel Platform, Stichting Reclame Code.
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organisations.	Planet First! report: Openness.	Associations and membership groups where the Charity Lotteries have an interest in are, among others, <i>De Groene Zaak</i> , <i>INSID</i> and <i>Het Nieuwe Werken Doe Je Zelf</i> .
Stakeholder engagement			
4.14	List of stakeholder groups engaged by the organisation.	Planet First! report: Stakeholder engagement.	The Charity Lotteries have regular contact with various stakeholder groups to increase involvement at both sides and enhance transparency about the activities of the lotteries: <ul style="list-style-type: none"> - Participants - Beneficiaries - Employees - Government and political parties - Suppliers



4.15 Basis for the identification and selection of stakeholders with whom to engage.

Planet First! report:
Stakeholder
engagement, Future
outlook.



4.16 Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.

Planet First! report: For a Better World, Stakeholder dialogue, A Great Place to Work, Stakeholder engagement, Future outlook.

Participants

Stakeholder involvement

Surveys are used to find out what the participants think about certain issues, such as prizes or mailings. We also maintain contact with our participants through the Members Service Department and, increasingly, through social media.

In 2014, participants attended our Charity Galas in the Netherlands, Sweden and Great Britain, where they were informed on the funding of our beneficiaries.

Importance of this stakeholder

Our participants are a major stakeholder. They expect us to be transparent and open about the terms and conditions of participation, as well as their chances of winning. We want to be reliable and responsible lotteries. Therefore we need to continuously monitor our participants' views and expectations of us, and adjust our stakeholder approach if necessary. Furthermore, we don't just support our beneficiaries, our participants expect us to have a sustainable way of doing business as well.

Importance to this stakeholder

Our participants want us to be reliable, transparent and honest lotteries. Also they expect us to have a clear sustainability strategy and to communicate clearly about it.

Beneficiaries

Stakeholder involvement

In the Netherlands, twice a year, the directors of the lotteries and the directors of a number of beneficiaries meet and discuss plans for the coming year. In Sweden the beneficiaries and key account managers of the lottery meet twice a year at beneficiaries forums. Directors from both parties meet once a year in group and in solitary meetings. In the UK there is a trustee meeting twice a year. The trustees decide on the beneficiaries which takes place at these meetings.

Importance of this stakeholder

The meetings with beneficiaries serve as a platform for sharing and discussing ideas for improving co-operation. The beneficiaries, in turn, inform our employees. The charities report on how their money has been spent, on financial reserves and on the support that they receive from society. Additionally, different departments of the lotteries share their plans, experiences and activities with colleagues and beneficiaries.



Importance to this stakeholder

In essence, our beneficiaries form the reason for our existence. Mainly because of them, we manage to attract participants. Hence it is of the utmost importance to be a reliable partner to them, as well as to make clear that we work together based on mutual values.

Employees

Stakeholder involvement

At a minimum of once every three years we participate in the Great Place to Work Survey, to check whether we meet our targets. Through training we let our employees experience personal growth and development. By volunteering with our beneficiaries, we connect our employees to the causes we work for. This strengthens the bond between our employees and our beneficiaries. The Works Council has an important say in our daily business practices and is regularly consulted.

Importance of this stakeholder

To reach a broader audience we depend on passionate employees, that choose to work for us because they believe in and are committed to our societal mission. That is why we highly value engaging our employees. Only with an engaged, well-developed and diverse group of employees, are we able to work towards our mission and create a better world.

Importance to this stakeholder

It is important to our employees that we do everything to create a Great Place to Work. Therefore we listen carefully to their needs, for example via the Works Council.

• Government and political parties

Stakeholder involvement

We have regular contact with politicians, civil servants, policy makers and directors in various sectors. We also enter into discussions with these parties, and investigate the role of the lotteries in society and how rules and legislation can be best shaped. In the Netherlands, Sweden and Great Britain we maintain contact with politicians and government in order to discuss rules and legislation that affect the lottery.



4.17 Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting.	Planet First! report: For a Better World, Stakeholder dialogue, A Great Place to Work, Stakeholder engagement, Future outlook.	The four pillars of the Charity Lotteries' CSR policy are constantly addressed in the various consultative bodies. The subject of CSR is also on the agenda in discussions with our beneficiaries. Here we ask for their active advice, in view of the fact that these parties are very influential with regard to the issues stated in our CSR policy.
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Performance indicators

Economic

Disclosure on Management Approach	Annual reports. Planet First! report: Openness.	<p>The Charity Lotteries contribute to the economies of the countries in which we work, by investing, paying taxes, being an employer and purchasing local goods and services. Furthermore, by providing funds to our beneficiaries we indirectly support economic and cultural development worldwide. The contribution to development is a key focus of our Planet First! strategy.</p> <p>See our Annual Report for more details on our tax payments and total economic contribution.</p> <p>The CSR core team is responsible for core team developing new policy, in consultation with the managing directors in the various countries, and submitted to the board for approval.</p>
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EC1 Direct economic values generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital providers and governments.	Annual Reports and Annual accounts
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EC3 Coverage of the organisation's defined benefit plan obligations.	Annual Reports and Annual accounts
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EC4 Significant financial assistance received from government.	None
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EC8 Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	In annual reports: 'beneficiaries'
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Environment



Disclosure on Management Approach

Planet First! report: For a better world, Planet

The Charity Lotteries have committed themselves to minimizing their environmental footprint. Having as little negative impact on the environment as possible is a criterion for our own operations. We focus on where we can make the biggest difference: by reducing our carbon footprint, and by the local sourcing of renewable energy.

The lotteries' emissions are determined in accordance with the guidelines of the Greenhouse Gas Protocol. We are trying to minimise emissions (Scope 1, Scope 2 and parts of Scope 3) as much as possible. We have developed KPIs on the carbon footprint of each of our entities, as well as the percentage of renewable energy and energy sourced in the entities' home countries.

The Charity Lotteries have developed CSR objectives on carbon footprint and energy dependency. In order to measure progress against our objectives, we internally collect data every year and report the results to the board.

For Environment: the CSR core team and the procurement department are responsible for the development of new policy. The core team and procurement department share responsibility for putting the policy into practice, and for monitoring and following-up on the results.

EN1	Materials used by weight or volume.	Appendix: Overview results 2014	
EN2	Percentage of materials used that are recycled input materials.	Appendix: Overview results 2014	
EN3	Direct energy consumption by primary energy source.	Planet First! report: Energy Dependency and Local Sourcing of Renewable Energy	
EN4	Indirect energy consumption by primary source.	Planet First! report: Energy Dependency and Local Sourcing of Renewable Energy	
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.		In annual reports: 'beneficiaries'
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.		In annual reports: 'beneficiaries'
EN16	Total direct and indirect greenhouse gas emissions by weight.	Planet First! report: Carbon footprint.	For the conversion factors, see: https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/224437/pb13988-emission-factor-methodology-130719.pdf



EN17	Other relevant indirect greenhouse gas emissions by weight.	Planet First! report: Carbon footprint.	
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Planet First! report: Carbon footprint.	
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Planet First! report: Carbon footprint.	
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.		Not measured

Labour Practices and Decent Work

	Disclosure on Management Approach	Planet First! report: For a better world, People	<p>The Charity Lotteries continuously work on a well-developed and diverse group of employees. Our core values, 'courageous', 'sustainable', 'sharing' and 'fun' are fundamental to the way we manage our human resources.</p> <p>Three themes are central to this:</p> <ol style="list-style-type: none"> 1. Engagement 2. Training and development 3. Diversity <p>The Charity Lotteries have developed CSR objectives for each of these themes. We internally collect data every year and report the results to the board.</p> <p>We constantly work on the professionalism, development and engagement of our employees. For this reason, the yearly training programs are not only geared to occupational development, but also to raising social awareness and personal growth. The Charity Lotteries aim to reflect society in the Netherlands, Sweden and Great Britain in terms of diversity of management and employees. Where possible, we try to recruit people who are far-removed from the job market.</p> <p>For Labour Practices: the CSR core team and the HR department are responsible for the development of new policy. The core team and HR department share responsibility for putting the policy into practice, and for monitoring and following-up on the results.</p>
LA1	Total workforce by employment type, employment contract, and region, broken down by gender.	Planet First! report: People.	
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	Planet First! report: People.	
LA4	Percentage of employees covered by collective bargaining agreements.	Appendix: Overview results 2014.	



LA7*	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region and by gender.	Planet First! report: People. Appendix: Overview results 2014.	* This symbol means partially satisfied.
LA10	Average hours of training per year per employee by gender, and by employee category.	Planet First! report: People. Appendix: Overview results 2014.	
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Planet First! report: Employee Engagement, Training and development.	
LA12	Percentage of employees receiving regular performance and career development reviews, by gender.	Planet First! report: People. Appendix: Overview results 2014.	
LA13	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	Appendix: Overview results 2014.	Partly. See also Annual Accounts Report of the Board of Directors

Human Rights

Disclosure on Management Approach	Planet First! report: For a better world, Fair and real cost pricing.	<p>The Charity Lotteries have developed CSR objectives for fair and real cost pricing. We internally collect data every year and report the results to the board.</p> <p>Social and environmental costs are often not included in the price of products. Therefore, we aim to only purchase products for which the costs of treating the planet and people responsibly are included. It is our goal that all suppliers from whom we purchase more than 31,800 euro worth of goods and services, such as office supplies, coffee, tea but also non-monetary prizes, commit to our code of conduct. Suppliers must satisfy the procurement criteria on human rights and labour, health and safety, environmental impact and ethics. Our human rights policy is based on internationally accepted guidelines, such as the Ethical Trading Initiative, the United Nations Global Compact, the Universal Declaration of Human Rights and the guidelines of the International Labour Organisation.</p> <p>For Human Rights: the CSR core team and the procurement department are responsible for the development of new policy. The core team and procurement department share responsibility for putting the policy into practice, and for monitoring and following-up on the results.</p>
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HR5	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Planet First! report: Fair and real cost pricing	Our code of conduct and procurement conditions are available at http://www.postcodeoterij.nl/organisatie/regelgeving-en-toezicht-1.htm
HR6	Operations and significant suppliers identified as having significant risk for incidents of child labour, and measures taken to contribute to the effective abolition of child labour.	Planet First! report: Fair and real cost pricing,	See comment HR5
HR7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of all forms of forced or compulsory labour.	Planet First! report: Fair and real cost pricing,	See comment HR5

Society

	Disclosure on Management Approach	Planet First! report: Foreword, Integrating Planet First! in our organisation, Future outlook, People.	<p>The Charity Lotteries have developed CSR objectives for employee engagement. We internally collect data every year and report the results to the board.</p> <p>By providing funds to our beneficiaries, we indirectly create benefits for society. We do this locally and globally. In emerging markets we can make a significant contribution to development. We expect our suppliers to uphold the ethical standards set out in our Supplier Code of Conduct, which mentions anti-corruption, anti-bribery and freedom of association.</p> <p>For Society: the CSR core team and the HR department are responsible for the development of new policy. The core team and HR department share responsibility for putting the policy into practice, and for monitoring and following-up on the results.</p>
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	Planet First! report: Openness.	

Product responsibility



Disclosure on Management Approach

Planet First! report: For a better world, Openness.

The basic principles for organising our lotteries are transparency, responsible gaming, integrity and compliance. We aim to be transparent in the way we communicate, about our internal organisation and on how the stakes are spent.

Three themes are central to this:

1. Transparency
2. Responsible gaming
3. Integrity and compliance

The Charity Lotteries have developed CSR goals for each of these themes. We internally collect data every year and report the results to the board.

Responsible gaming entails organising a fair and honest draw ensuring that participants are well informed, voluntarily take part and are happy with the way we raise funds for charities. In addition to the Dutch Advertising Code for gaming, the Dutch lotteries have their own internal code of conduct and internal Advertising Code Commission. We check all our communications on fairness, reliability and clarity, before they are sent out.

The lotteries strive to provide open, transparent communication so that stakeholders have an insight into the expenses of the organisation. This allows participants to build an informed opinion on the overall performance of the organisation.

We make transparent how our lotteries are organised and focus on integrity, such as taking care of the privacy of our participants.

For Product Responsibility: the CSR core team and the communications are responsible for the development of new policy. The core team and communications department share responsibility for putting the policy into practice, and for monitoring and following-up on the results.

PR3 Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.

Planet First! report: Transparency.

PR6 Programmes for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.

Planet First! report: Integrity and Compliance.



PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	Planet First! report: Integrity and compliance.
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	0

